



Fresh Service Options Coming to

DELTA SCHOOLS FEDERAL
CREDIT UNION

October 31, 2020



WHEN 2020 HANDS YOU LEMONS DSFCU MAKES LEMONADE!

WE ARE UPGRADING OUR COMPUTER SYSTEM AND THAT MEANS NEW
SERVICE OPTIONS ARE COMING YOUR WAY...

Delta Schools Federal Credit Union is going through exciting changes! On October 31, 2020 we are converting our main computer system and just about everything is being upgraded including the systems you use to access your accounts with us. For that reason, we are distributing this special edition newsletter with detailed information about all the positive changes coming your way.

NEW RECEIPT OPTIONS

Beginning November 3, 2020 when we go live with our new system, your DSFCU receipts will be GREENER! You will now have the option to receive a printed receipt or elect to save electronically. All transactions are posted right to your account and available 24/7 online so you will be able to verify your transaction immediately.



How will this change affect you?

We will do most of the work for you. Which means, most things like your direct deposit, payroll, Visa Debit Card, Checks, etc. you will not need to do a thing. The conversion should be seamless as far as transactions go and your base account number will remain the same.

We will be closed and Offline October 31, 2020 – November 2, 2020

We will close on Saturday October 31 and Monday November 2 for the conversion. During this time, information will not be available on your account. Online Home banking and phone teller systems will be offline. However, your VISA Debit Card and VISA Credit Cards WILL CONTINUE TO WORK.

We will Re-Open for business on November 3, 2020

On Tuesday, we will re-open for business as usual. Your account information will be transferred and online. Our systems might have a new feel but we are certain you will love some of the new features.

DELTA SCHOOLS FCU MOBILE APP

We will not be changing anything in our mobile APP, it will have all of the same features and some new ones! For those of you that do not have our APP downloaded it is available in the APP store or Google Play Store.



Things to Know



ONLINE HOME BANKING SERVICES

Access to Online Banking will be slightly different. You will still go to our website www.deltaschoolsfcu.org, only the icon will change to **It's me 247**.

You will have to re register



It's me 247 has everything we already offer and then some, use it's me 247 Anytime, Anywhere to do a variety of transactions:

- Check your Account Balances
- View the date and amount of your transactions including deposits, withdrawals, transfers and payments
- Stop Payments
- View check images of cancelled checks
- Transfer funds between accounts
- Make Loan/CC Payments
- Set up or change automatic transfers
- Open sub savings accounts
- Mobile Deposit
- Change your password and security questions
- Update your personal information including address changes
- And More!

TELEPHONE TELLER

We are using Call24, you can call Anytime, Anywhere to do transactions like these:

- Review Account balances
- Transfer between accounts
- Make loan payments



BILL PAY

Our Current Bill Payer service will be discontinued.

On Thursday October 29, 2020 our current Bill Pay will be turned off, so any bill that has not been sent out prior to that date **will not get sent out**.

On November 3, 2020 you will be able to log into your online banking, once you follow the prompts you can click on the "Pay your Bills" link. This will get you started with our new bill pay service. For your convenience we have printed out all of your bill pay records and we will help you set them up in our new Bill Pay if needed.



SUFFIX CHANGES

OLD SUFFIX	ACCOUNT	NEW SUFFIX
01	PRIMARY SHARE	000
10	YOUTH SHARE	010
11	ORGANIZATIONAL SHARE	011
12	CHRISTMAS CLUB	012
13	SUMMER FUND	013
15	BUSINESS SHARE	015
20-39	SUB SHARES	020-039
40	MONEY MARKET	040

BRANCH INFORMATION



W. 18th Branch

701 W. 18th St
Antioch, CA
94509

Monday - Friday
9am - 5pm

Lone Tree Branch

5123 Lone Tree Way
Antioch, CA 94531
Tuesday - Friday

9am - 5pm
Saturday
9am - 3pm

Mailing Address

P.O Box 2566
Antioch, CA 94531

Phone: 925-757-0237
Fax: 925-778-4315

